Accessibility Statement

How this website is built to be usable by everyone, the standard we hold it to, and how to reach us if something is in your way.

Effective July 21, 2026 · Next scheduled review January 21, 2027

Our commitment

Fractional Coordinator is a civil rights compliance firm. Accessibility is not an add-on to our work, it is our work. We want every visitor, including people who use assistive technology, to be able to read, navigate, and act on this site without barriers.

Conformance status

This website is designed to conform to the Web Content Accessibility Guidelines, WCAG 2.1, Level AA. Automated testing across the site currently reports no Level A or AA violations on desktop and mobile layouts. Automated testing cannot catch everything; manual review with screen readers, keyboard-only navigation, and magnification is part of our ongoing practice, and we treat conformance as a discipline rather than a milestone.

What we have built in

- Semantic structure with landmarks, a logical heading order, and a skip link to the main content.
- A color palette checked for contrast, with text maintained at a minimum ratio of 4.5 to 1.
- Full keyboard operability, including menus and overlays with managed focus, and visible focus indicators throughout.
- Support for reduced-motion preferences, text alternatives for meaningful images, and labeled form fields with clear error reporting.
- Responsive layouts that reflow on small screens and at high zoom levels without loss of content.

Third-party platforms

Some functions rely on third-party platforms: payments run through Stripe, session registration through Luma, live sessions through Google Meet, and some video through YouTube. We select vendors with published accessibility programs, but we do not control their interfaces. If you encounter a barrier on a third-party surface, contact us and we will provide an accessible alternative, including completing any purchase or registration by phone or email.

Documents

Purchased playbooks and some resources are delivered as PDF files. On request, we will provide the substance of any document in an accessible alternative format.

Feedback and contact

If any part of this site is difficult to use, tell us. Describe the page, what you were trying to do, and the assistive technology you were using. We aim to respond within two business days and to fix verified barriers promptly.

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Your rights

Nothing on this page limits any rights you may have under applicable law, including the Americans with Disabilities Act and Section 504 of the Rehabilitation Act.

This statement was prepared on July 21, 2026, and is reviewed as the site changes.